

## Profile

- Can do attitude – experience in shipping the product.
- Experience in world-class software development process (Agile methodology, code-review, test-review, continuous build process)
- Experience in world-class testing process (Agile methodology, test as early as possible, test-review, daily automation run, stabilization (end of project/iteration) testing)
- Experience in working with small and large team that encompasses various roles include: project manager, technical architect, business analyst, test lead, developers, supports, and fellow testers
- Early adopter of technology
- Certified scrum master
- Interested in User Experience design and research

## Employment History

- **CSR**, *Senior QA Engineer*, April 2015 – Present

CSR is the name behind some of the market's most trusted and recognised brand names in providing building products for residential and commercial construction. Names that builders and generations of Australians have come to know and trust. Like Gyprock™ plasterboard, Bradford™ insulation, PGH™ bricks and pavers, Monier™ rooftiles and Viridian™ glass to name a few. CSR Connect is the new digitized products ordering system for internal and external CSR user.

When I joined CSR, they were on the brink of releasing the new digitized version of CSR Connect, a website that provides tradies with a fully featured set of tools to manage their CSR accounts . It was under development for around 8 months. The biggest challenge was to learn the system, requirements and past system in a very short and limited time period. The site was successfully launched with positive reaction from customers.

CSR Connect data is very heavily relied on SAP, which I have picked up the knowledge while working on the project. CSR Connect have a very tight integration with SAP where data are originally coming from. To test this integration. I have learned to use SOAP UI and also set an automation test around it.

My responsibility as QA is to make sure that the system is in high quality standard. My day to day activities consist of regression testing, automation test, managing Jira backlog and providing input on the new features.

I have become heavily involved in managing the release schedule, creating release notes, and releasing hotfix. I managed the release branch, pulling and pushing the required codes and features for the release on github and deployed it to the relevant environments. Tools that I relied on while managing the releases are TeamCity and Octopus.

In the year after the product releases, we have developed new functionalities and features such as: in built CMS, reporting, invoices flag, account favourites, click and collect, integration with new business unit, achievements, order rewards, new email routing, IOS app, and the biggest of all was a complete redesign of the online ordering platform.

While we are a small team, I helped provide phone support and second level technical support if our support team is unavailable.

- o **OneSaas, Senior QA Engineer**, August 2014 – March 2015

OneSaas is a web application that automate your online businesses together. The core functionality of OneSaas is connecting two or more online applications and services and makes them working together autonomously. Once connected, OneSaas will automatically pull relevant information, like invoices, contact details, shipping addresses, from e-commerce system and push it into the connected accounting system, fulfilment system or email marketing.

OneSaas is by far the hardest software that I have ever tested. The nature of the business and the workflow of the application makes it very complicated. There are almost infinite number of combination and permutation of scenarios that could possibly happen. My responsibility as QA is to make sure that their project and new releases are on track while maintaining the high quality standard. Regression testing and tinkering about automation strategy are also part of my day to day activities. Most of my time in OneSaas was managing releases for new plugins, connector and bug fixes.

Reason for leaving: Start-up scene creates uncertainty financially

- o **Campaign Monitor, Senior QA Engineer**, August 2012 – August 2014

Campaign Monitor is everything a designer needs to send email marketing campaigns for themselves and their clients. Campaign Monitor Help web designers grow their businesses by offering email newsletters as an extra service.

In Campaign Monitor, my responsibility as QA is to make sure that their project and new products are on track while maintaining the high quality standard. Regression testing and automation testing are also part of my day to day activities.

In the last year and half of my career in Campaign Monitor, I was deeply involved with building their new email newsletter builder called Canvas <https://www.campaignmonitor.com/canvas/> Canvas is a next generation, easy to use, tool to build a beautiful email newsletter. I was in charge of a small group of developers and designers. Running and managing the sprint, including sprint planning meeting, backlog grooming, retrospective and sprint demo. While also doing day to day QA day activities like, regression test and test reviews.

I also heavily involved on the earlier stage of new feature development. I partake the feature design discussion and gave my input on usability and functionality of the feature. I worked very closely with the design team refining the visual and usability of the feature. After the development finished, I liaised the information about the feature and release schedule to support team and 2nd level support team.

Reason for leaving: Wanted to try working in start-up and was burnt out from the last project in Campaign Monitor

o **RecordPoint, QA Engineer, November 2011 – August 2012**

RecordPoint was created to cost effectively fill the gaps in SharePoint that prevent it being used as a standards compliant, enterprise grade record keeping solution.

RecordPoint addresses the local compliance challenge by leveraging and extending the native document and records management capabilities in Microsoft SharePoint to provide a 100% SharePoint solution that is built to meet global and local record keeping standards that were previously cost prohibitive or technically unfeasible.

As QA Engineer, I manage the end to end testing for multiple version of the application. I have prepared and redefine the testing processes within the company. Running bugs triage, configure and execute test cases is part of my day to day activity.

Reason for leaving: Pursuing better carrier opportunity.

o **Realestate.com.au, QA Engineer, July 2010 – October 2011**

realestate.com.au and its subsidiary companies, known as The REA Group, make up a global online real estate advertising company that includes 15 sites across 8 countries. As well as online advertising for the real estate industry,

realestate.com.au also provide real estate agents with back end office management tools and website design services via HubOnline.

As a QA engineer, I have helped to release HubStudio product from conceptual thinking into commercial product with more than 500 users. In the later stage, I have tested the integration of HubOnline product with two different APIs from realesate.com.au product.

HubStudio is a web application solution for a real estate agent who wants to have a quick and easy online presence. It is developed with Ruby on Rails. In order to test the application, I have learned Ruby on Rails, Capybara, and Cucumber as the automation testing framework.

Web application required me to have an extensive time with manual testing for both traditional website and mobile website. Cross browser testing have also done extensively.

Other than testing, I have also learned how to create great application through User Experience factor. Deployment the application to the real world was also parts of my responsibility. I have involved with decision making for major and minor release both product and patches.

Reason for leaving: Company decision to merge the businesses and move the project to Melbourne

***Projects:***

- **HubStudio** (www.hubonline.com.au), HubOnline
- **Devtest Pty Ltd**, *.Net Developer in Test (Automation Testing, February 2008 – June 2010*

Devtest is built from a decade of experience gained in managing the quality and testing of software for Microsoft Corporation in the United States.

They partner with their clients to change their traditional approaches into a regime that delivers high quality, cost-effective results. Devtest evangelises and implements the Microsoft Rapid Application Development methodology to bring about the change

As my first testing role in the industry, I have learned about testing methodology and agile project management. The role of Automation testing also exposed me with Watin test automation framework.

My day to day responsibility was creating, managing, and executing test cases, both manual and automated. Most of the project also required end to end testing practices. To have deep understanding of the requirements, which is an ever evolving in this agile environment, is the essential part of the work.

I also worked closely with the testing tools architect. This includes design and hands-on development of testing tools and frameworks which are used day-to-day.

Reason for leaving: Global Financial Crisis created uncertainty of projects coming.

**Projects:**

- **NRAT**, Department of Environment Climate Change and Water
- **DISMS**, Microsoft and Department of Defense
- **payclick by Visa** (www.payclick.com.au), Microsoft and Visa
- **MRT Environment**, Bovis Lend Lease
- **PCP**, Bovis Lend Lease
- **ICMS 4.0**, Microsoft and Queensland Government
- **OMV 2.0**, NRMA

- **PC Tools**, *Customer Service Representative*, January 2007 – February 2008

**Objectives**

- To develop my full potential as IT professional and experience new challenges on ever evolving IT environments.
- To be able to apply what I have learned so far on my previous work experiences and study to follow the company success and contribute my skills for company's benefits
- To develop my skill further in other area than QA like scrum master, and User Experience design and research

**Technical Expertise**

- Visual Studio .Net C#.
- Automation testing framework:
  - Watin (Open source web automation, <http://watin.sourceforge.net/>)and Window UI Automation, Mercury (brief overview)
  - Selenium, and Selenium IDE
- HTML, PHP, XML, Ruby on Rails, CSS, JQuery
- SQL
- Microsoft SharePoint
- SAP, SOAP UI, Windows Sync Services
- Github, TeamCity, Octopus
- Segment.io, Intecom
- IOS Development
- Jira, Slack

**Review**

- “Reynaldi is a highly competent QA who works well within both the immediate team and with REA in Melbourne. Feedback from QA's at REA Melbourne that he is a great QA both technically and culturally. He has met all expectations, has a great rapport, and is a valuable member of the team” – **Darren Gray, Delivery Manager, HubOnline**
- “Reynaldi is a “yes I can do it” kind of tester. He asks the right questions, does the research and generates both manual and automated test cases efficiently. Reynaldi is someone who enjoys participating in a team

atmosphere, he learns as he partners with the developers with an enthusiasm that is refreshing on any project” – **Sarah Richey, Managing Director, Devtest**

## **Education**

- **User Experience Design, General Assembly Sydney**
- **Bachelor of Science in Information Technology, University of Technology Sydney**
- **Diploma of Information Technology, Insearch, University of Technology Sydney**